



Shipping Policy

Effective Date: 30 July 2025

Business Name: Fern & Finch Studio

ABN: 71 574 845 237

Website: fernandfinchstudio.com

We're delighted to send our handmade treasures to you anywhere Australia Post delivers!

Here's everything you need to know about shipping your **Fern & Finch Studio** order:

Shipping Destinations

We ship to all Australian addresses serviced by Australia Post, including metropolitan, regional, and remote areas. Please ensure your shipping address is complete and accurate to avoid delays. Please note, we ship only within Australia at this time.

Processing Time

Each item is lovingly handmade to order. Please allow 3–5 business days for us to prepare and dispatch your order. During busy periods like December holidays and public holidays, processing times may be slightly longer. We appreciate your patience!

Shipping Methods & Costs

- Standard Shipping: \$12.95 (via Australia Post)
- Express Shipping: \$17.95 (via Australia Post Express Post)

Shipping costs are a flat rate and calculated at checkout. Unfortunately, we don't currently offer free shipping.

Estimated Delivery Times

- Standard Shipping: Typically arrives within 3–7 business days after dispatch.
- Express Shipping: Usually delivered within 1–3 business days.

Please note delivery times are estimates only and may be affected by weather, public holidays, or other unforeseen circumstances.

Tracking & Notifications

Once your order ships, you will receive a confirmation email with a tracking number so you can follow your parcel's journey.



Shipping Policy

Lost or Damaged Packages

If your parcel arrives damaged or does not arrive within the expected timeframe, please contact us within 7 days of the estimated delivery date. We'll work with Australia Post to resolve the issue and ensure you receive your order.

Thank you so much for supporting Fern & Finch Studio and handmade crafts. Your order means the world to us!