



Terms & Conditions

Effective Date: 30 July 2025

Business Name: Fern & Finch Studio

ABN: 71 574 845 237

Website: fernandfinchstudio.com

1. Acceptance of Terms

By using our website, purchasing products, or accessing our services, you acknowledge that you have read, understood, and agreed to be bound by these Terms and Conditions. If you do not agree with any part of these terms, please do not use our website.

2. Definitions

"We", "our", "us" refers to Fern & Finch Studio. "You", "your" refers to the user, customer, or visitor of our website. "Website" means www.fernandfinchstudio.com and any related services.

3. Use of Website

You agree to use this website for lawful purposes only and in a manner that does not infringe the rights of or restrict the use of this site by any third party.

4. Products and Descriptions

We take all reasonable care to ensure that product details, descriptions, images, and prices are accurate. However, colours may vary slightly due to screen settings. We reserve the right to correct errors or inaccuracies at any time without prior notice.

5. Orders and Payments

Orders are accepted subject to availability. Payment must be made in full before dispatch. We accept contactless payment methods, online payment methods, and cash (in person only and at time of purchase only)

6. Shipping and Delivery

Shipping costs are calculated at checkout. Risk of loss or damage passes to you upon delivery to the carrier.

7. Returns and Refunds

We comply with Australian Consumer Law. If a product is faulty or not as described, you're entitled to a remedy. Change-of-mind returns may be accepted within 30 days of purchase at your return shipping and packaging cost/s.

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8. Promotions and Discounts

Promotional offers are subject to change. Discount codes must be applied at checkout.

9. User Accounts

You are responsible for maintaining the confidentiality of your login credentials. We may suspend or cancel accounts that violate our terms.

10. Intellectual Property

All website content is the property of Fern & Finch Studio or its licensors. You may not use or distribute it without permission.

11. Privacy

Please refer to our Privacy Policy for how we collect, use, and protect your information in accordance with the Privacy Act 1988 (Cth).

12. Limitation of Liability

To the extent permitted by law, we are not liable for indirect or consequential damages. Your consumer rights under Australian Consumer Law remain unaffected.

13. Indemnity

You agree to indemnify us from claims arising from your use of our site or breach of terms.

14. Governing Law

These terms are governed by the laws of Australia and subject to the jurisdiction of Australian courts.

15. Changes to Terms

We may update these terms at any time. Changes take effect upon posting on the website.

16. Contact Us

Email: fernandfinchstudio@gmail.com

Phone: +61 468 697 498